Fulton Manor Nursing & Rehabilitation Center

Resident & Family Indoor Visitation Policy

Fulton Manor understands and acknowledges how important it is to keep people connected with each other, family and friends. All implications for each resident's mental and physical condition is carefully considered in order to facilitate indoor visitation. Even though the pandemic remains a considerable threat to residents and staff it is our goal to facilitate indoor visitation in a safe and responsible way.

Indoor visitation will occur after consideration of the case status in the facility, staffing levels, access to adequate testing of residents and staff; PPE supplies, case status in the surrounding communities, and local hospital capacity. Visitation may be suspended if any of these areas pose a safety concern for residents or if the county positivity rate is greater than 10%.

There will be no visitation if the facility is experiencing a resident outbreak of COVID-19.

Visitor screening and education: All visitors must be screened prior to an indoor visit. The screen includes COVID-19 exposure, cough, shortness of breath, body temperature of 100 degrees F or higher. If a visitor is experiencing any of these symptoms or they are not feeling well, a visit will not occur. Visitors will be required to sign in, complete screening, and sanitize hands. COVID-19 education will be given to residents and visitors on the risks of spreading the virus when interacting with others, the potential impact on all residents of Fulton Manor, and the appropriate safety measures to take to protect themselves. Staff is responsible for providing oversight to ensure visitors' contact information with telephone number and address is entered into the log book, screening and temperatures are taken, facemasks are in place, and hands have been sanitized. If staff is unfamiliar with the visitor, the individual will be required to produce some kind of satisfactory form of identification. The visitor log book will be retained in accordance with state and federal requirements. Log book may be reviewed upon request. It is encouraged for visitors to be tested for Covid-19 prior to indoor visits (2-3 days) and to bring proof of negative test results.

Scheduling of visits: Visitors requesting a visit will contact the Fulton Manor Activity Department @ 419-335-2017. During this call, the visit process will be explained, and the day, time and length of visit will be given.

Visits may be scheduled on Tuesday from 10:00 am-6:15 pm. Visits may be scheduled on Friday from 10:00 am-3:15 pm.

Location of visits: All visitors will enter the facility through the back Activity room entrance and will be escorted to their seat in the Activity room.

Number of visitors permitted: All visits will consist of one resident. No more than 2 visitors shall be permitted per resident per visit.

Age of visitors permitted: Children under 16 years of age and others unable to follow social distancing guidelines are not permitted to visit. We encourage window, social media visits, or outdoor visits for these individuals to ensure safety is maintained for the resident. Visitors must

be at an age of maturity to facilitate social distancing and not be a distraction to other residents, visitors, or staff and able to wear a face covering.

Visits are limited to 30 minutes. The visit will begin when the resident and visitor are united.

Hand hygiene: All visitors must use hand sanitizer provided by the facility before, during, and after the visit.

Social Distancing: Visitors and residents must maintain social distance from one another during the visit of at least 6 feet. Acrylic barriers will assist with reminding residents and visitors to maintain social distance. Visitors and residents will stay in the designated location during the entire visit.

Face coverings: All visitors will wear a face covering when they depart from their vehicle and as they enter the building. A procedure mask will be given to the visitor during the screening process and must be worn during the entire visit. Visits will not continue if face coverings are removed. Residents will wear face coverings during visits if possible. Due to the wearing of face coverings food or drink may not be shared during the visit.

Cleaning and disinfecting: Tables, acrylic barriers, and chairs will be cleaned with Sani-Cloths AF3 between each visit. Disinfection time is 3 minutes. Any other touched items such as wheelchairs, will be cleaned when the visit is over.

Contact-free visits: Resident and visitors are to have contact-free visits. If contact does occur the visit is considered complete and the resident will be asked to wash their hands thoroughly and change clothes. Items such as wheelchairs or other touched items will be cleaned and disinfected. Staff will escort the resident from their room to the activity room and back.

Pets: No pets will be allowed for indoor visitation.

Staff oversight: Staff will be readily available during indoor visits to answer questions and to give resident assistance as needed.

Restroom availability for visitors: If restroom facilities are requested by a visitor the visitor will be escorted to the main entrance restroom closest to the activity room door.

These visitation protocols have been established to maintain the safety of residents, staff and visitors. Only those who agree to and can follow these protocols are permitted to visit. Indoor visits will not be scheduled for residents in guarantine.