

Fulton Manor Nursing & Rehabilitation Center

Indoor Visitation Policy

(Effective 2-16-21) Fulton Manor understands and acknowledges how important it is to keep people connected with each other, family and friends. All implications for each resident's mental and physical condition is carefully considered in order to facilitate indoor visitation. Even though the pandemic remains a considerable threat to residents and staff it is our goal to facilitate indoor visitation in a safe and responsible way.

Indoor visitation will occur after consideration of the case status in the facility, staffing levels, access to adequate testing of residents and staff; PPE supplies, case status in the surrounding communities, and local hospital capacity.

Visitation may be suspended or limited if any of these areas pose a safety concern for residents.

1. Indoor visitation will be suspended for unvaccinated residents, if the county positivity rate is greater than 10% and less than 70% of the current residents have been fully vaccinated. Fully vaccinated is defined as a person who is greater than or equal to two weeks following the receipt of the second dose in a two-dose series or receipt of one dose of a single-dose vaccine.
2. Residents in quarantine until they have met the criteria for the discontinuation of quarantine. This includes vaccinated or unvaccinated residents.
3. Residents with a confirmed Covid-19 infection until they have met the criteria to discontinue TBP. This includes vaccinated or unvaccinated residents.
4. If the facility has identified a new case of Covid-19 among residents or staff and begins outbreak testing visitation will be suspended until at least one round of facility-wide testing is completed. If no additional cases are revealed visitation will resume.
5. If additional cases are revealed after the first round of outbreak testing, then visitation will continue to be suspended until the facility meets the criteria to discontinue outbreak testing.

Visitor screening and education: All visitors must be screened prior to an indoor visit. The screen includes COVID-19 exposure, cough, shortness of breath, body temperature of 100 degrees F or higher. If a visitor is experiencing any of these symptoms or they are not feeling well, a visit will not occur. Visitors will be required to sign in, complete screening, and sanitize hands. COVID-19 education will be given to residents and visitors on the risks of spreading the virus when interacting with others, the potential impact on all residents of Fulton Manor, and the appropriate safety measures to take to protect themselves. Staff is responsible for providing oversight to ensure visitors' contact information with telephone number and address is entered into the log book, screening and temperatures are taken, facemasks are in place, and hands have been sanitized. The visitor log book will be retained in accordance with state and federal requirements. Log book may be reviewed upon request. It is encouraged for visitors to be tested for Covid-19 prior to indoor visits (2-3 days) and to bring proof of negative test results. The facility will test visitors, if feasible. Visitors will be encouraged to become vaccinated, however this is not a condition for scheduling a visit.

Scheduling of visits: Visitors requesting a visit will contact the Fulton Manor Activity Department @ 419-335-2017. During this call, the visit process will be explained, and the day, time and length of visit will be given.

Location of visits: All visitors will enter the facility through the employee entrance or through the front entrance and will be escorted by staff to their seat in the Activity room or to the resident room.

Private Room: Residents residing in a room without a roommate may have visitors in their room. Visitors will be escorted to and from the resident room by staff.

Number of visitors permitted: All visits will consist of one resident. No more than 2 visitors shall be permitted per resident per visit.

Age of visitors permitted: Children under 12 years of age and others unable to follow social distancing guidelines are not permitted to visit. We encourage window, social media visits, or outdoor visits for these individuals to ensure safety is maintained for the resident. Visitors must be at an age of maturity to facilitate social distancing and not be a distraction to other residents, visitors, or staff and able to wear a face covering.

Visits will be 60 minutes. The visit will begin when the resident and visitor are united. Residents may have more than one visit a week.

Hand hygiene: All visitors must use hand sanitizer provided by the facility before, during, and after the visit.

Social Distancing: Residents that have been fully vaccinated may have close contact if the visitor and resident are wearing well-fitted face masks and perform hand hygiene before and after contact. Acrylic barriers will be removed during the visit. Unvaccinated residents must maintain social distance from visitors during the visit of at least 6 feet. Acrylic barriers will assist with reminding residents and visitors to maintain social distance. Visitors and residents will stay in the designated location during the entire visit. All visitors should stay distanced physically from other visitors, residents and staff.

Face coverings: All visitors will wear a face covering when they depart from their vehicle and as they enter the building. A procedure mask will be given to the visitor during the screening process and must be worn during the entire visit. Visits will not continue if face coverings are removed. Residents will wear face coverings during visits if possible. **Due to the wearing of face coverings food or drink may not be shared during the visit.**

Cleaning and disinfecting: Tables, acrylic barriers, and chairs will be cleaned with Sani-Cloths AF3 between each visit. Disinfection time is 3 minutes. Any other touched items such as wheelchairs, will be cleaned when the visit is over.

Contact-free visits: Unvaccinated residents and visitors are to have contact-free visits. If contact does occur the resident will be asked to wash their hands thoroughly and change clothes. Items such as wheelchairs or other touched items will be cleaned and disinfected.

Pets: No pets will be allowed for indoor visitation at this time.

Staff oversight: Staff will be readily available during indoor visits to answer questions and to give resident assistance as needed.

Restroom availability for visitors: If restroom facilities are requested by a visitor the visitor will be escorted to the main entrance restroom closest to the activity room door.

These visitation protocols have been established to maintain the safety of residents, staff and visitors. Only those who agree to and can follow these protocols are permitted to visit.

Compassionate Care Visitation

Compassionate Care visitation does not refer to just end-of life situations. Examples include but are not limited to:

A resident who is struggling with the change in environment and lack of physical family support after admission to the facility.

A resident who is grieving after a friend or family member recently passed away.

A resident who needs cueing and encouragement with eating or drinking previously provided by family and/or caregiver is experiencing weight loss or dehydration.

A resident who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently.

A resident who has been re-admitted to the facility following an acute care admission to the hospital

A resident who has a new order for an anti-psychotropic medication, or an appetite stimulant.

A resident whose dementia has dramatically progressed.

A resident who is no longer responding to loved ones during virtual visits.

A residents' family mention they have noticed a change in the residents' appearance, grooming, or cognition during window or virtual visits.

Each compassionate care visit may be unique and the facility will work with the resident, family, guardian, and clinicians to determine the need, length, and frequency of the visit. Any individual offering spiritual support to the resident will be permitted to visit.

Compassionate Care Visitation will occur at all times, regardless of a resident's vaccination status, the county's Covid-19 positivity rate, or an outbreak.

All compassionate care visits shall be conducted using social distancing; however, if the resident is fully vaccinated, they can choose to have close contact while wearing a well-fitting face mask and performing hand hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility and they shall follow all appropriate infection prevention guidelines. Facility will provide appropriate PPE as needed.