

## **Restricted Visiting Policy:**

- **Excludes Fulton Manor**

**FCHC has updated visitation guidelines to allow two (2) visitors at a time for our patients.**

### **General Guidelines:**

- To reduce facility-based transmission, **limited visitation** will be allowed in rooms of Persons Under Investigation (PUI's) or **COVID-19 positive patients as approved by the patient's care team**. One designated visitor per day of patient in Droplet Plus Precautions, provided no aerosol-generating procedures are performed.
  - Visit is scheduled with the nurse
  - Visitor must perform hand hygiene and wear appropriate personal protective equipment (PPE) during visit
  - Following visit, the visitor is not permitted to visit other patients or areas of the hospital, and should monitor themselves for symptoms of COVID-19
- All people entering FCHC must wear a face covering.
- Children under the age of 16 are not allowed as companion/visitor at this time.
- Signage is placed at public entrances to alert anyone to signs/symptoms of COVID-19 and to avoid visiting if symptomatic, recently exposed or positive test unless needing to be seen or treated
- The cafeteria is open to the general public.
- The Gift Shop is open under limited hours.

### **FCHC Services:**

- In-patient visiting hours are 8:00am to 6:30pm daily.
  - Two (2) visitors at a time are allowed throughout the patients stay
- Surgery/Procedures:
  - Two visitors/companion
  - Remain in designated areas and follow staff instructions
- Obstetrics:
  - Two visitors/companion
  - Siblings with prior arrangement
  - Nursery – Birth Parent plus one additional person
- Emergency Department:
  - Two designated visitors will be allowed back in the exam rooms for both adult and pediatric patients

- If patient is COVID positive the patient's care team will discuss options and appropriateness for visitors at that time.
- ER waiting room is open while maintaining social distancing.
- Out-Patient services:
  - Two companions may accompany patient to appointment
- Behavioral Health:
  - Two visitors at a time
  - Visitors must be approved by the Social Services department (weekend visitors-approved by nurse)
  - Each patient or their designee complete a visitor approval form which identifies the visitor's name, relationship, and contact information.
- Limited visitation policy includes FCHC Employees that have family members who are in the hospital.
- Exceptions may be given for visitors of patients who are at the end-of-life. Discuss with nursing staff

### **Patient / Visitor Information**

- Facemask must be worn in FCHC facilities.
- Wash or sanitize hands often and must be done before leaving patient rooms
- Limit touching multiple surfaces in the patient room.
- Avoid visiting if having symptoms of COVID-19, been recently in close contact with someone that has COVID-19, or tested positive within the past 10 days.
- For those that cannot visit a loved one, ipad technology is available for communication, ask your primary nurse or nursing supervisor if assistance is needed.

### **EXCEPTIONS TO THESE GUIDELINES**

A patient's care team may make recommendations for exceptions to the FCHC visitation guidelines for circumstances where the guidelines have an impact on the quality of patient care. When appropriate, these circumstances would be approved through the Chief Nursing Officer. Families should discuss concerns with a member of the patient's care team or House Supervisor.